

Medicare Beneficiary Ombudsman's Open Door Forum:

Medicare Prescription Drug Benefit Pre- and Post-Enrollment: What Beneficiaries Need to Know

Wednesday, July 26, 2006

2:00p.m. – 3:30p.m. (Eastern Standard Time)

In support of his role as the “*Voice for Medicare Beneficiaries*,” the Medicare Beneficiary Ombudsman, Daniel J. Schreiner is directly engaging with Medicare beneficiaries and advocacy groups at the national, regional and local levels to hear, understand and address opportunities to improve the Medicare beneficiary service experience.

The topic of this Open Door Forum is the **Medicare Prescription Drug Benefit Pre- and Post-Enrollment: What Beneficiaries Need to Know**. Areas of discussion may include:

- Enrollment/Disenrollment Opportunities
- Outreach to Specific Populations (e.g., low-income subsidy, minority and homebound)
- Types of Extra Help Available
- Different Ways to Obtain Medicare Benefits
- Plan Marketing and Formularies

CMS Subject Matter Experts will be available to discuss what programs, processes and information resources are or will be in place for beneficiaries specific to the discussion. The Ombudsman would like to obtain feedback from beneficiaries and advocates regarding CMS' understanding of the issues, impacts and potential opportunities. Other questions will be addressed based on the availability of subject matter experts.

To subscribe to the Ombudsman's ODF's electronic mailing list - **BENEOMBUDODF-L**, visit <http://www.cms.hhs.gov/apps/maillinglists/default.asp?audience=4> and follow the instructions. E-mailing list subscribers will receive notifications of the first and subsequent Medicare Beneficiary Ombudsman's ODFs and other communications from the Ombudsman.

For more information on the Medicare Beneficiary Ombudsman's role and responsibilities, read the fact sheet, *How the Medicare Beneficiary Ombudsman Works for You*, at <http://www.cms.hhs.gov/center/ombudsman.asp>.
